

How to Reschedule Your Parcelforce Delivery

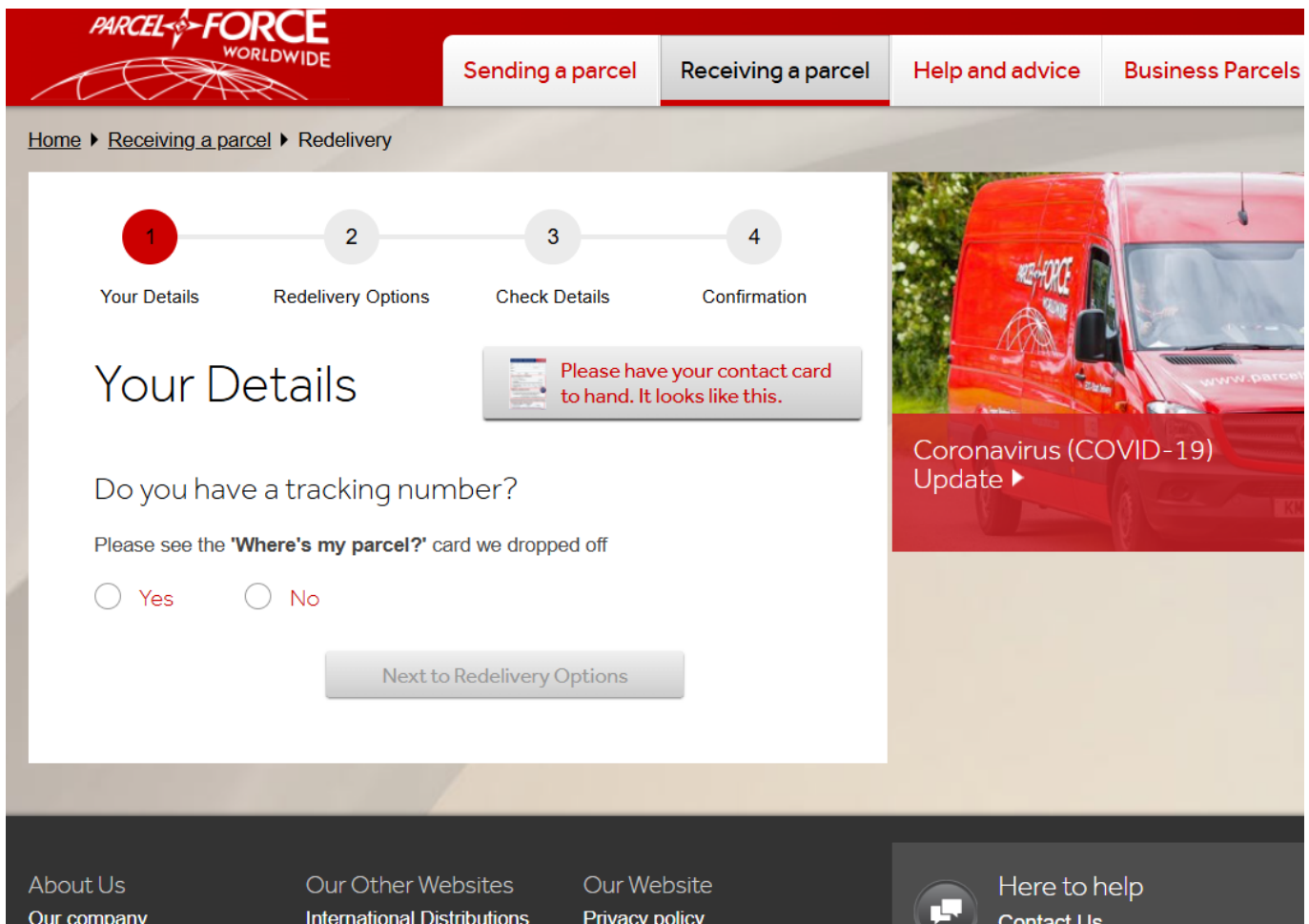
If you've missed a Parcelforce delivery, you can easily reschedule it online. Follow the steps below to arrange for a redelivery or collection that suits your convenience.

Step 1: Access the Redelivery Page

Visit the Parcelforce redelivery page at <https://www.parcelforce.com/redelivery>. You will be prompted to enter some details about your parcel.

Step 2: Enter Your Details

On the redelivery page, you will be asked if you have a tracking number. Select 'Yes' if you have one, or 'No' if you only have the 'Where's my parcel?' card left by the driver.



The screenshot shows the Parcelforce website's redelivery page. At the top, there is a red navigation bar with the Parcelforce logo and four menu items: 'Sending a parcel', 'Receiving a parcel', 'Help and advice', and 'Business Parcels'. Below the navigation bar, a breadcrumb trail reads 'Home > Receiving a parcel > Redelivery'. The main content area features a progress indicator with four steps: 1 (Your Details), 2 (Redelivery Options), 3 (Check Details), and 4 (Confirmation). Step 1 is currently active. The 'Your Details' section asks 'Do you have a tracking number?' and provides a note: 'Please see the 'Where's my parcel?' card we dropped off'. There are two radio button options: 'Yes' and 'No'. A 'Next to Redelivery Options' button is located below the options. To the right of the main content, there is a red banner with a photo of a Parcelforce van and the text 'Coronavirus (COVID-19) Update'. The footer contains links for 'About Us', 'Our company', 'Our Other Websites', 'International Distributions', 'Our Website', 'Privacy policy', and 'Here to help Contact Us'.

Step 3: Choose a Redelivery Option

Once your parcel is located, you will see a list of available redelivery options. Choose from the following options based on your preference:

- Redeliver to the same address.
- Redeliver to a different address (additional fee may apply).
- Collect from a Parcelforce depot.
- Collect from a local Post Office (additional fee may apply).

Step 4: Confirm and Schedule

After choosing your preferred redelivery option, confirm the details, and schedule your redelivery or collection. Make sure all information is correct before proceeding.

Need Further Assistance?

If you have any issues or need further help with rescheduling your delivery, contact Parcelforce customer service at 03448 00 44 66.